

Trillion Terms of Service

Version v2.0 · Effective June 23, 2026

These Terms govern your use of the Trillion marketplace platform. By creating an account or using the platform you agree to these Terms.

1. The Platform

Trillion operates a B2B marketplace connecting Buyers and Suppliers of industrial capacity (warehouse, machine time, commercial kitchens, equipment, manufacturing and related assets). Trillion is a marketplace intermediary; it is not a party to any transaction between Buyer and Supplier. Trillion does not guarantee performance and does not warrant quality, legality, availability, safety or suitability of listed capacity.

2. Eligibility & Accounts

- You must be a business or authorised representative and at least 18 years old.
- You are responsible for the accuracy of your account and the security of your credentials.
- You are responsible for activity under your account.

3. User Responsibilities & Prohibited Conduct

You will not:

- List capacity you are not entitled to provide, or post false, misleading or unsafe listings;
- Use the Platform to violate any law, sanction, export control or third-party right;
- Reverse engineer, scrape, overload or interfere with the Platform;
- Circumvent the Platform Fee or the anti-circumvention clause (see §6);
- Harass, defraud, or extract personal data from other users;
- Misrepresent verification status, insurance or licences.

4. Account Suspension & Termination

Trillion may suspend or terminate any account, remove any listing, or refuse service at its discretion if it reasonably believes you have breached these Terms, the Marketplace Capacity Agreement, applicable law, or engaged in conduct harmful to other users or the Platform. Outstanding obligations survive.

5. Fees

Trillion charges a **5%** Platform Fee on the gross contract value of every closed transaction. Posting, browsing, messaging and accepting inquiries are free. The Platform Fee is shown on every contract before signature.

6. Anti-Circumvention

If you are introduced through Trillion, for 24 months any transaction with that counterparty for the same or substantially similar capacity will be booked through the Platform. Off-Platform Transactions during that period remain subject to the 5% Platform Fee. Liquidated damages of 2× the Platform Fee apply to knowing evasion.

7. Intellectual Property

Trillion, its marks, Platform and software are owned by Trillion. You retain ownership of content you upload but grant Trillion a non-exclusive, worldwide, royalty-free licence to host and display that content for operating the Platform.

8. Disclaimers

The Platform is provided 'as is' and 'as available'. Trillion disclaims all warranties to the maximum extent permitted, including merchantability, fitness and non-infringement. No warranty that the Platform will be uninterrupted, error-free or secure, or that any listing or counterparty will meet your requirements.

9. Limitation of Liability

Trillion's aggregate liability is limited to Platform Fees paid by you in the 12 months preceding the claim. No liability for indirect, special, incidental, consequential or punitive damages.

10. Indemnity

You will indemnify Trillion against third-party claims arising from your use of the Platform, your listings, your transactions, or your breach of these Terms or applicable law.

11. Governing Law & Dispute Resolution

Governed by the laws of Delaware, USA. Disputes follow the three-step process: direct negotiation, Trillion mediation, then binding AAA arbitration in Wilmington, Delaware. Small-claims carve-out preserved.

12. Changes

Trillion may update these Terms with a revised effective date. Material changes will be notified. Continued use after the effective date constitutes acceptance.